



04/09/2014

Approved by:
Recipient Type:

Andrea C. Black
Attention:Jeff Johnson 813-383-2115 813-383-2115

Attn:
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Home Express
5698 West Crenshaw Street
Tampa, FL 33634

From: Andrea C. Black
Authorization Number: 77705715

Regarding Customer:
Alice Armen
2079 Padre Island Dr
Punta Gorda, FL 33950-8139
9416214920

Purchase date: 12/18/2013
Model: EI30ES55JS
Serial: NF33932330
Brand: Electrolux
Product type: Slide-In Range
New Model: EI30ES55JS

Disposition Type: STI-IC ORDER PROCESSED
Reason: COOKTOP ELEMENTS
Delivery Charge: \$0.00

Instructions:

- To ensure that your account will be credited, please return this form along with the information requested within 30 days to avoid denial of your claim.
- Submit the invoice number and serial number of the model used as the replacement along with the original serial tag from the defective unit.
- We will issue credit to your account for the value of the replacement model.
- Keep a copy of the serial tag for your records.

Delivery Charge: Customer not responsible for delivery charge.

Product Disposition: Dispose of old product and forward serial tag to address below.

Mailing Address:
Electrolux Major Appliances
P.O. Box 621088
Charlotte, NC 28262

Site
www.electroluxappliances.com